

Data Centre optimization
Automation of administrative tasks

JAEMACOM account- and customer-management solutions

JAEMACOM Silent Alarm

JAEMACOM account- and customer-management solutions for financial service providers

In the days of increasingly complex business processes, controlling- and compliance-standards, the challenges faced by financial service providers to run their processes in an efficient way is increasing, as well.

In order to serve the hereby occurring desires for an efficient management tool, JAEMACOM has developed a centralized business process management system for financial service providers based on Microsoft Office SharePoint Server technologies.

The system consists of modules:

- CRM, connected to contract management
- Document management, linked to customer- and contract-data
- Configurable, event-driven workflows
- Connection to financial solvency scoring providers, coupled with own customizable scoring capabilities
- Business Intelligence reporting system, including individualized reports for sales department and controlling
- Customizable role-based user permission, adjusted to suit individual business processes

This allows the centralised administration of account-, customer- and contracted-related matters. Furthermore, the workflow management system allows the automation of processes.

The system, including the e-business portal of the financial service provider, will be connected to the backend-software and web-frontend using a gateway developed by JAEMACOM.



Our Solutions, Your Benefits

- Customizable to cover all demands
- Connection to all types of business infrastructure is possible
- User-permission and user-role concept adjusted to your business
- Modular structure with configurable workflows
- Freely selectable reporting types and looks
- Uniform working environment featuring your corporate design

Licensing Costs

- Office SharePoint Server
- Office SharePoint access licences